

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

RETAIL ACCESS OPTIMIZATION INITIATIVE, 2011

Docket No. N2011-1

**RESPONSE OF THE UNITED STATES POSTAL SERVICE
TO QUESTION 4 OF PRESIDING OFFICER'S INFORMATION REQUEST NO. 4**

The United States Postal Service hereby provides an institutional response to Question 4 of Presiding Officer's Information Request No. 4, dated August 31, 2011. The question is stated verbatim and followed by the response, accompanied by two Attachments.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

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4. Please provide a brief explanation of each type of recording technology used in Postal Service-operated retail facilities (POS, CARS, eMoves, and IRT), including a list of the data fields each technology captures and reports. Please provide a brief explanation of each field that is not clearly named.

RESPONSE:

Point of Service (POS) ONE is the point of sale system used at the largest Post Offices. POS ONE is deployed to approximately 15,500 Post Offices. POS ONE provides transactional level reporting. A copy of the POS ONE data dictionary is Attachment 1 to this response.

An Integrated Retail Terminal (IRT) is the point of sale system used in the mid-tier retail-locations. Approximately 4,500 Post offices use IRTs. IRTs report Account Identifier Code (AIC) summary level information in addition to product tracking information (i.e., Express Mail).

Electronic Money Order Voucher Entry System (eMOVES) is a computer application that provides the capability to input and report on daily financial transaction activity for non-automated reporting units. The application also provides a method to report detailed information on the sale of money orders (serial number and amount). Revenue is reported at the AIC summary level. A list of IRT and eMOVES Account Identifier Codes with their corresponding descriptions is Attachment 2 to this response.

The Contract Access Reporting System (CARS) is used at Contract Postal Units, not at Postal Service-operated retail facilities.